



SmartPOS

Point of Sale

SmartPOS is a reliable and easy to use point of sale system which contains all the functionality required to provide fast, efficient and accurate service operation at the front-of-house and full management control at the back-of-house.

Operation of the point of sale terminals is fast, efficient and very user-friendly. SmartPOS is flexible and can be easily customised to increase productivity and serve more customers faster. Your floor staff will be trained and confidently using the system within minutes.

Not only does SmartPOS offer benefits at the front-of-house, the management features at the back-of-house allow users to take full control of their business. Powerful reporting, comprehensive security tracking and the ability to make any required changes with ease are just some of the key advantages of the system.

The modular nature of the RedCat software allows us to provide a customised solution that meets your specific point of sale requirements. SmartPOS can be integrated with the many other RedCat software modules, including - SmartFinance, SmartWages and SmartStock - for a complete 'end-to-end' solution.

Powerful features available using SmartPOS

- extensive range of POS hardware and peripherals to suit all environments and budgets
 - terminal redundancy and recovery procedures that allows a temporary master to be assigned in a POS area where more than one terminal is operating
 - choice of onsite or remote location for POS management software
 - PIN based POS terminal security and full swipe card support for both staff and customers
 - independent setup and reporting for POS areas associated with different business activities
 - sales recording from fixed touchscreen terminals
 - sales recording from handheld terminals for roaming staff
 - easy and effective display of unlimited sales items on the POS keypad
 - wide range of special functions including:
 - automatic or multiple price levels
 - discounts and surcharges
 - client accounts
- (continued overleaf)**

- management accounts to record staff meals, complimentary items, wastage and other activities which impact stock levels but for which there will be no revenue
- 'another round' feature that enables you to repeat an order
- comprehensive sales mix analysis, sales history and GST (Australia) and VAT (UK) reporting
- diverse range of sales and administrative reports which may be exported, saved as PDF or emailed

Restaurant and Café specific features and benefits:

- recording of sales against both table and staff member delivering full table and waiter tracking
- graphical or standard table maps
- inclusion of additional instructions with orders for food and beverages
- countdown of specials as they are ordered
- printing of orders in the kitchen, bar and other locations
- easy transfer of charges from one table to another
- merge of charges from two different tables
- splitting of a table account into separate accounts for each diner

Franchise and Quick Service specific features and benefits:

- single screen, dual screen and handheld POS equipment
- layout of sales items and instructions on POS keypad designed for fast and efficient customer service
- alternative sales item identification using barcode scanners
- scales to POS interface where item cost is weight dependent
- EFTPOS setup available on nominated POS terminals
- fast finaliser screen which minimises the number of screens and keystrokes required to finalise any sale
- customer name recorded and printed on production dockets
- street map referencing can be included on orders and delivery dockets
- orders taken can be printed locally or directly to production area
- orders can also be tracked and displayed on a production monitor that:
 - displays 8 orders simultaneously
 - recalls the past 64 orders
 - dynamically colourises the order as (white, yellow or red) depending on length of time it has been in the system
 - records the time taken to finalise each order for later analysis
- key performance indicator and productivity reporting

Membership Club specific features and benefits:

- instant member validation by POS of the membership database before any non-cash transaction proceeds
- a live and real-time interface between POS and the membership system for both member validation and immediate transfer of transaction details
- handles advance payment of POS charges by members and can print amount still available on receipts
- member statements can include both subscription and POS transactions on the one document
- variable frequency of subscription and POS transaction debiting available if required
- isolation of POS transactions in reports to allow easy reconciliation of the general ledger with POS
- both summary and full detail reporting for all transactions

Additional features available for enterprise wide and multi-location systems:

- each location may have its own unique hardware configuration
- system settings, features and modules can be independently setup for each location
- each location may have independent client and management accounts, staff members, PLUs and keypads
- updates to the POS system and retrieval of all sales data can be achieved one location at a time, for a group of locations or enterprise wide

Fully Integrated Add-On Modules:

SmartFinance – fully integrated accounting and financial management

SmartWages – streamlined payroll module that features a clock on/off function at the POS terminal that logs staff shifts and transmits this data automatically to SmartWages

SmartStock – comprehensive stock control module

SmartPay – integrated EFTPOS module

SmartReports – web-based and real-time reporting system

SmartLoyalty – web-based customer loyalty solution

SmartDelivery – Phone ordering system

SmartBook – Reservations system